

Radiator Surcharge Refund Policy

This surcharge is refundable subject to the following conditions (where applicable)

1. Oil cooler unions in bottom tank are not damaged.
2. Top or bottom tanks are not damaged, replacement of these carry a charge deductible from the surcharge.
3. Top and bottom hose outlets are intact - if these are damaged a repair cost will be deducted from the surcharge.
4. Overflow pipe outlet is not damaged on removal or in transit.

All radiators are sold on an exchange basis carrying a surcharge. This is to maintain the supply of core units for reconditioning.

If you are aware of a problem please contact us prior to its return.

All returned radiators will be assessed on arrival and any with damage will have the surcharge amended accordingly.

Any queries please contact us.